



# Digital Systems

**TRIAD**<sup>TM</sup>

A NEW DIMENSION IN BUSINESS COMMUNICATIONS



## Digital System Choices:

### TRIAD-S

*Compact, feature-rich and affordable with a flat-pack design - the perfect starting point for the organization needing from 3 lines and 8 stations up to 12 lines and 32 digital stations.*



### Vodavi XTS Now Expandable to 600 Ports



*Our award-winning system is stackable, scalable and can accommodate businesses requiring anywhere from 12 to 492 stations, of which 400 can be digital.*

*The XTS can be configured from one to six cabinets, so you can start small, and then add cabinets as your business grows.\**

*The new XTS can be networked with remote phone systems via PRI or VoIP for a host of work group conveniences such as extension dialing and centralized voice mail.*

#### Maximum Capacities

- One Cabinet: 48 CO lines and 96 Stations up to 136 ports
- Two Cabinets: 144 lines and 192 Stations up to 280 ports
- Three Cabinets: 144 lines and 252 Stations up to 376 ports
- Four to Six Cabinets: 216 lines and 492 stations up to 600 ports. Cabinet count depends on configuration.



*\* Larger master processor (MPB2) required for growth beyond one cabinet. Expanded master processor (MPBE) required for growth beyond three cabinets.*

## A New Dimension in Business Communications

With the technology available today, the list of business communications applications seems endless. Call centers, computer telephony integration, e-mail, Internet access, ISDN, networking, voice mail and wireless may all be part of your communications system. So, you need a system you can build a solid foundation on — one that is prepared to handle the communications possibilities of the future. That system is TRIAD — a proven digital platform that removes the complexity and takes you where you want to go.

The TRIAD family provides affordable, easy-to-use systems that start as small as 3 lines and 8 telephones and expand to 600 universal ports. Best of all, if you outgrow our smallest system and need to upgrade to the XTS, your investment is protected, as all TRIAD telephones are compatible with the entire system family. If you start with the XTS you'll have room to grow from 12 all the way up to 492 stations.

## Improve Employee Productivity and Customer Service

- Directory Dialing, Speed Dialing and Last Number Redial make placing calls fast and easy.
- Programmable buttons allow one-touch access to frequently used features.
- Caller ID capability indicates who is calling before you pick up the phone.
- Optional ACD Software provides enhanced call management services. Up to 16 agent groups are supported along with alternate overflow assignments and supervisor positions.
- Reduce long-distance costs with Least Cost Routing, Call Costing, Programmable Toll Restriction and optional Voice-over-IP.
- Voice mail is supported through seamless integration with Digital Dispatch or PathFinder, our Windows®-based voice processing platform.



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## Three Models to Meet a Variety of Business Needs

- 1 Basic 8-Button Speakerphone** – *With 7 fixed and 8 feature buttons, plus a fully integrated speakerphone, this phone covers the basics.*
- 2 Executive 24-Button Speakerphone** – *Ideal for executives and receptionists, this unit offers 12 fixed buttons, 24 feature buttons, integrated speakerphone and LCD display.*
- 3 Elite Large Screen Display Telephone** – *This new telephone is our top-of-the-line, business-communication solution. This high-tech and easy-to-use telephone is equipped with 12 fixed buttons and 30 feature buttons. Additionally, the oversized LCD display provides easy access to the interactive feature menu, which offers one-touch access to several commonly used features, such as Do Not Disturb, Last Number Redial, Voice Mail, Speed Dial, Directory and more.*

## Additional Features available with the XTS system

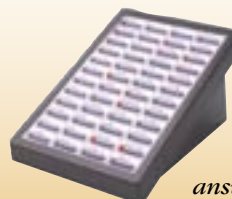
- Incoming callers can dial extensions directly with optional DID (Direct Inward Dialing), DNIS (Direct Number Identification Service) and ANI (Automatic Number Identification).
- High-speed digital T1 and PRI (ISDN) trunking capability.
- Optional networking capability can connect branch offices for four-digit dialing between users, easy transfers and centralized services.



### Two TRIAD Phones Are CTI-Enabled

Increase your productivity with Computer Telephony Integration (CTI) now or in the future with Discovery Desktop or Discovery PC Phone. The Basic 8-button and Executive 24-button speakerphones are CTI enabled.

**The 2.4 GHz Wanderer** – *With many of the benefits of a TRIAD phone, The Wanderer adds mobility from 100 to over 250 feet with the accessibility of your desktop phone number and extension. The Wanderer range may vary based on environment*



**DSS Console** – *Add a DSS console and achieve an additional 48 buttons to support an attendant or answering position.*

# System Features

## User Productivity

ACD Agent/Primary/Secondary Group log-in\*  
Answering Machine Emulation  
Call Announce Intercom  
Call Back/Busy Station Queuing  
Call Coverage  
Call Forward Display  
Camp-On and Call Transfer  
Call Forward - All Calls, When Busy and No Answer  
Call Pick Up - Group and Directed  
Centrex Feature Support  
Conferencing, Multi-Line and Add-On  
Dial By Name  
Directory Dialing  
Distinctive Ringing  
Do Not Disturb  
External Paging Interface †  
Flexible Button Programming  
Follow Me Forward  
Head Set Compatible  
Head Set Mode-User Programmable  
Hunt Group Ring All  
Incoming CO Call Transfer  
Intercom Button  
Intercom Mode Selector  
Internal Paging - 8 Zones  
LCD Display (Executive Telephones)  
Meet Me Page With Answer  
Message Waiting  
Name and Number Display At Idle  
Off Hook Voice Over  
Off Net Call Forwarding  
One-Touch Call Record  
Preset and Custom Text Messages  
Programmable Name In Display  
Programmable Speed Dial  
Repeat Redial  
Scrollable Canned Messages  
Supervisor Monitoring  
Station Speed Dial - 20 Numbers  
Zap Tone

## System Administration

CO Distinctive Ringing  
Internal & External Preset Station  
Call Forwarding  
System Programming from any LCD Station  
System Speed Dial - 80 Numbers  
True Tone Dialing  
Universal Night Answer  
Unsupervised Conferencing  
Voice Mail Message Count

## Communications Cost Control

8 Party Conferencing  
ACD Calls-In-Queue Display\*  
ACD Overflow Station Forward\*  
ACD RAN †‡  
ACD Wrap-Up Timer Per Group\*  
Automatic Call Distribution\*  
Call Costing  
Caller ID Integration †  
Direct Inward Dial †‡  
Dialed Number Identification Service (DNIS) †  
Forced Or Non-Forced Account Codes  
ISDN Trunking †‡  
Least Cost Routing/Automatic Route Selection  
Least Cost Route Queuing  
Modular Hardware For Economical System Expansion  
Night Mode Operation  
RAN Announcements via Digital Voice Mail †  
Separate Day and Night Class Of Service  
SMDR Output For Call Accounting  
T-1 Trunking †‡  
Toll Restriction By Station and CO Line  
Verified Account Codes  
VoIP †‡

## Customized Call Processing

Additional Ring Mode  
Agent Wrap-Up Timer  
Automatic Night Mode Activation  
Call Duration In Queue Display  
CO Line Name In Display  
DID Output On ICLID Port †  
Executive/Secretary Transfer  
Number Of Calls In Queue  
Off Hook Voice Over  
Preset Call Forwarding/Overflow Ringing  
Privacy, Programmable By Station and CO Line  
Recorded Announcement Interface  
Secondary Music Source  
Station or Pilot Hunt Groups  
Uniform Call Distribution  
Universal Day Answer  
Voice Mail and Auto Attendant Integration

## Attendant Control

911 Attendant Alert  
Alternate Attendant Position  
Attendant Disable Outgoing Calls  
Attendant Display/ACD Transfer Display  
Attendant Override/Barge-In  
Mailbox Button  
Multiple Attendant Operation — Up To 3 Positions  
Night Service Control/Automatic Night Mode Override  
One Touch Call Transfer and Busy Station Indication  
Recall For Transfer Calls and Calls On Hold

\* Additional software required  
† Additional hardware required  
‡ Not available on TRIAD-S

Build your business communications system to support the applications you need today and add new applications at the time you need them. Experience a new dimension in business communications with the TRIAD Digital Communications System.



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